Initial Interest: Learns about Baltimore CASH through volunteer website, workshop, outreach event, partner referral, etc.

Fills out coach intake form at Meet and Greet

Talks with other attendees

Attends Meet and Greet

Not Interested

Interested

Contacts VISTAs to RSVP to the next monthly Meet and Greet

Note: Meet and Greets are required before volunteering with coaching program

Not Quite

Ready

Ready

Reject

More phone/in person practice with VITSTAs

Accept

Send next training data registration link and inform them of next steps

Can refer to other volunteer opportunities: tax prep, financial workshops, MPD, etc.

Match Introduction Call with Coach, Coachee and VISTAs

Note: Make sure Client Pre-Survey is submitted

30-minute practice coaching session over the phone with VISTAs within two weeks of training

VISTAs provide explanation for rejection

VISTAs perform background check/screening

VISTA contacts Coach within one week of Meet and Greet to review intake and answer questions.

Reject

Accept

Coaching Sessions for 6 months with VISTA check-ins periodically

Monthly: Submits interaction tracker and attend CASH Coach Group Calls

Coachee will decide when to end match – Coach may also be interviewed by VISTAs for the Great Story

Matching: Choose best coachee for coach, confirm with them and send email introduction

Training: Attends one day-long training

Receives Volunteer Handbook and gives permission to be screened

Can refer to other volunteer opportunities: tax prep, financial workshops, MPD, etc.